# Sound Supports and Associates Tier 2 Supplemental Manual Day 3 www.soundsupportsk12.com

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SW-PBIS Project https://pbismissouri.org

See EPS & Sound Supports Tier 2 Day 3 Training Support Materials Google Folder for Resources Related to All Interventions!

https://drive.google.com/open?id=1IH08ld2W\_dmhgu\_mkZdRUDmR2UN0WyGf

#### TIER 1 TEAM TIER 2 TEAM

Addresses and prevents problem behavior for 80% to 90% of the students.

Designs early intervention programs for the remaining 10% to 15% of students who are at risk for academic or behavioral problems.

Determines areas of need within the school.

Conducts proactive, regular student screening and coordinates and shares information with the Tier 1 Team.

Uses schoolwide data to set priorities within the school.

Uses data to proactively determine which students need additional academic and/or social-behavioral support.

Identifies needed strategies, current and on-going staff training, and resources. Identifies staff skilled in conducting brief functional assessments.

Designs positive behavioral interventions and

supports for the classroom and the entire school.

Designs positive behavioral interventions and supports for small groups of students and/or specific classroom settings needing additional assistance.

Provides ongoing support for staff members implementing positive behavior support programs. Consults with and provides ongoing support for school staff who have a student(s) with academic and/or behavior problems.

Shares schoolwide outcomes and makes program modifications as necessary. Shares intervention outcomes and provides ongoing support for student, teacher and family.

Coordinates school and community schoolwide services.

Coordinates school and community services for groups of at risk students.

Figure 2.2 Tier 1 Team and Tier 2 Team Responsibilities Compared. Adapted From Los Angles County Office of Education (2001). Teaching Alternative Behaviors Schoolwide: A Resource

Guide to Prevent Discipline Problems. 2

# Team Tools, Systems and Strategies

## Tier 2 Meeting Template

Coordinator:	Recorder:	
Date:		
Presen		
t:		
I. Review agen	da, determine whether changes	are needed (2 minutes) II.
Review task lis minutes)	st from previous meeting, docum	nent status of tasks (10
Who What When	Status	
		Not started In Progress Done
		Not started In Progress Done
		Not started In Progress Done
		Not started In Progress Done
III. Targeted int minutes)	tervention summary (15	
a. Stude intervent	nts on targeted tions	
i o	on Check in an Check Out ii	
on	(each other intervention) b. For each intervention	
	re meeting their daily or weekly go	
r	neeting goals, determine problem  1. Possible problems: fidelit	•
	i. i ossibic probicitis. liucili	iy, milorvomilom/fumoliom

mismatch,

intervention needs to be modified 2. Possible decisions: Meet with teacher, change intervention, conduct

efficient FBA Student Problem Decision Who is in charge and what is the target date?

	7
IV. Intensive intervention summary (15 minutes)	
a students on intensive interventions b students meeting goals	3
c. Students not meeting goals, determine problem and next steps	
i. Possible problems: fidelity, intervention/function mismatch, intervention needs	
to be modified ii. Possible decisions: Meet with teacher, change intervention, conduct formal	
FBA	
Student Problem Decision Who is in charge and what	
is the target date?	
V. New referrals to Tier 2-10 minutes	
a. Possible sources: SWIS data, request for assistance, behavior goals added to IEP Student	
Referral	
source	
Decision Who is in charge	
and what is the target date?	
Tier 1 Begin Intervention P-BIP Academic Assess	
Tier 3	
Tier 1 Begin Intervention P-BIP Academic Assess	
Tier 3	
Tier 1 Begin Intervention P-BIP Academic Assess	
Tier 3	
Tier 1 Begin Intervention P-BIP Academic Assess	
Tier 3	
8 Tier 2 Pre-Meeting Organizer	
Hei & Fie-wieethig Organizer	

**Directions:** To be completed before the Tier 2 Team meeting by each Intervention Coordinator. Review student progress monitoring data and count the total number of students participating

School Name: Date:

and what response they are having (positive, questionable or poor) and record below.

Intervention

# of Students # with Positive

Response

of Students

with Questionable Response # of Students with Poor Response

Check-In, Check-Out

Social Skills Intervention Group

Self-Monitoring

Home Note

Class Pass

Directions: Write names of students in the appropriate columns below.

Students with **Positive Response**, Not Ready for Fading (These students do not need to be discussed at this time)

#### # of Students Participating

Students with **Positive Response** Eligible for Fading or Graduating (Demonstrating positive response and meeting data decision rule for fading or graduating)

Students with **Questionable Response**Students with **Poor Response** 

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Tier	2/Tier	3	Intervention	Tracking	Too
1101		v	mitor vontion	Hacking	100

School Name: \_\_\_\_\_ Total School Population as of

October 1:\_\_\_\_\_

PLEASE NOTE, enter number and Percentages for each Intervention. Also provide the averages in the last row.

Interventions

Tier 2/Tier 3 Tracking Tool - Version 3.0 Midwest PBIS Network December 2015

Check-in Check-out (CICO) # and %

Social/Academic Instructional Groups # / %

Class Pass

#/% P-BIP

(Functional Behavior Assessment/Behavior Intervention Planning) # / % Home Note Program # / %

Complex FBA/BIP # / %

#/% Students Participating

#/% Students Responding

#/% Students Participating

#/% Students Responding

# / % Students Participating

#/% Students Responding

# / % Students Participating

#/% Students Responding

# / % Students Participating

#/% Students Responding

# / % Students Participating
------------------------------

# / % Students Participating
#/% Students Responding July ////// August //////// September //////
//// October
January // ////// February // ////// March // ////// April // //////
// May
for year ////////
<b>Data-based Decision-rules for defining "response to intervention"</b> : Please list below your data-based decision-rule/s to determine youth 'response' for each of the six levels of intervention. Ex. Students received 80% or better on Daily Progress Report for 4 consecutive weeks.
Responding to Check-in Check-out (CICO):
Responding to Social/Academic Instructional Groups:
Tier 2/Tier 3 Intervention Tracking Tool Responding to Individualized CICO, Groups &
Mentoring:
Responding to Brief FBA/BIP:
Responding to a Complex FBA/BIP:
Responding to Wraparound Support:
WORKSHEET Social/Academic Instructional Groups
Group 1 Name: Group 2 Name: Group 3 Name: Group 4 Name: Group 5 Name: Total for
Social/Academic
Instructional Groups:
# / % Students Participating
Tier 2/Tier 3 Tracking Tool - Version 3.0 Midwest PBIS Network December 2015
# / % Students Participating
Data-based Decision-rule/s for defining "response to intervention": Responding to Group 1:
Responding to Group 2:

Responding to Group 3: Responding to Group 4: Responding to Group 5:

# Individualized CICO, Group with Individualized Feature, & Mentoring Type/Name 1: Type/Name 2: Type/Name 3: Type/Name 4: Type/Name 5: Total for 3rd Type of Tier 2

```
Interventions # / % Students Participating
#/% Students Participating
# / % Students Participating
#/% Students Participating
# / % Students Participating
# / % Students Participating
#/% Students Participating
                                      # Students Participating
                                      # Students Responding
11
Tier 2/Tier 3 Intervention Tracking Tool Data-based Decision-rule/s for defining "response
to intervention": Responding to Type 1:
Responding to Type 2:
Responding to Type 3:
Responding to Type 4:
Responding to Type 5:
```

**Tier 2/Tier 3 Tracking Tool Directions:** *P. 1 Tracking Tool:* The purpose of this tool is to progress monitor the effectiveness of PBIS interventions by comparing the number of youth supported by an intervention to the number of youth responding to that intervention (ex. if 40 out of 50 youth are responding to CICO, then CICO is operating with 80% effectiveness), as well as for examination of trends across interventions and across Tier 2 & Tier 3 systems. For each of the intervention categories, for each month, record the total number of youth being supported by that intervention and the number of youth responding to that intervention. Note: Calculate the averages per month (number and percentage) for the entire year. *P. 2 Worksheet:* The Worksheet is to be used only when there is more than one type of intervention being offered for an intervention category (i.e. two different Social Instructional Groups). Record data for each separate type/name of intervention on page 2, then combine those numbers for the aggregate report on page 1. For example, the worksheet can record that Pro-social Skills Group has 40 out of 50 youth responding and the Solution- finding Group has 30 out of 50 youth responding and this would result in a report on page 1 S/AIG of: 100 youth receiving and 70 youth responding.

**Definitions of Interventions:** Secondary Interventions CICO – Check-in Check-out: Students check-in with designated CICO Facilitator/s before the beginning and at the end of each school-day to receive positive contact, pre-corrects, reminders of school-wide expectations

and, if needed, basic school supplies. At the end of each class period, classroom teachers provide youth positive behavioral feedback, based on the school-wide expectations, on a Daily Progress Report Card (DPR).

**S/AIG – Social/Academic Instructional Groups**: Youth are supported in a small group for direct instruction of school-wide expectations and/or replacement behaviors, including structured practice and direct behavioral feedback. Intervention leads to generalization most effectively when youth are also supported by CICO, where classroom teachers provide youth positive behavioral feedback on a DPR related to their transference of newly learned skills taught during group.

**Individualized CICO, Groups & Mentoring**: Individualized CICO has most of the same features as the generic CICO but includes some fairly simple individualizations (i.e. change in location of CICO, addition of more Check-ins, etc.) without creating individual student goals or goal lines (which would only come after an FBA/BIP). Mentoring involves one adult meeting with one or more students at a time, one or more times per week, to provide pre-corrects and a positive connection with the school through a supportive relationship.

Brief FBA/BIP – Functional Behavior Assessment/Behavior Intervention Plan: Brief behavior intervention plans are developed for one student at a time, based on a brief assessment of function of behavior by the Tier 2 generic problem-solving team. Brief Tier 2 behavior intervention plans address only one behavior, typically only in one setting. Interventions are chosen or designed based on youth's strengths, assessed function of behavior and skills-deficits.

Midwest PBIS Network December 12
Tier 2/Tier 3 Tracking Tool - Version 3.0
2015

**Tier 2/Tier 3 Intervention Tracking Tool** *Tertiary Interventions* **Complex FBA/BIP** – An individualized team is created specifically for one youth at a time (includes family, community, and relevant school-based adults) to assess youth strengths, skills-deficits, and function of behavior, as well as to develop a comprehensive intervention plan. Plan addresses multiple settings and/or behaviors.

**Wraparound (Wrap)** – An identified team facilitator engages a child and their family in developing a unique team to support youth success at home, school and in the community. Facilitator arranges for frequent team meetings to develop, refine, and progress-monitor interventions and supports that address multiple life domains across settings (home, school, and community). Plans include highly individualized interventions and supports designed based on youth strengths and big needs (quality of life indicators) identified by youth, family, and other team members.

### **Examples of Definitions for Response:**

**Responding to Check-in Check-out (CICO)**: After 4 weeks, student has earned 80% or more of their Daily Progress Report (DPR) points with no new office discipline referrals (ODR's).

**Responding to Social/Academic Instructional Groups**: After 6 weeks of the academic skills instructional group, student has earned 80% or more of their Daily Progress Report (DPR) points, has had no new office discipline referrals, and is passing all classes.

**Responding to Individualized CICO, Groups & Mentoring**: After 10 weeks of mentoring, student has earned 80% of Daily Progress Report (DPR) points, has not received any new office discipline referrals, is passing all academic core classes, and has improved daily attendance by at least 50%.

**Responding to Brief Function-based Interventions**: After four weeks, youth has no new office discipline referrals and a 50% reduction in the identified problem behavior. In addition, student earns 80% of DPR points, and increase grades and attendance by 75%.

Responding to a Complex/Multiple-life-domain FBA/BIP: After three weeks, student demonstrates a 50% reduction in minors and ODRs and earns 80% of DPR points. In addition, 4 of 5 grades in core classes go from failing to passing and attendance increases by 50%. Post-scatter plot data indicates a 50% decrease in frequency of problem behavior. In addition, two items on both the Educational Information Tool (EI-T) and the Student Disposition Tool (SD-T) reflect sufficient progress as demonstrated by numeric improvement of at least one point.

**Responding to Wraparound Support**: After four weeks, youth has a 50% improvement rate in office discipline referrals, grades, attendance and daily progress reports. In addition, SIMEO data reflects sufficient progress (numeric improvement of at least one point on two items per tool). Tools include the Student Disposition Tool (SD-T), the Home School & Community Tool (HSC-T) and the Educational Information Tool (EI-T).

Midwest PBIS Network December 13 2015

Tier 2/Tier 3 Tracking Tool - Version 3.0

Tools to Support Fidelity of Implementation and Social Validity

## **Social Validity Rating Form**

Please complete the items listed below. The items should be completed by placing a check mark in the box under the question that best indicates how you feel about the intervention recommendations. This is a good form for the teacher to use before the intervention begins.

1. How clear is your understanding of this intervention?

Not at all clear Neutral Very clear

2. How acceptable do you find the intervention to be regarding your concerns about this student?

Not at all acceptable Neutral Very acceptable

3. How willing are you to carry out this intervention?

Not at all willing Neutral Very willing

- 4. Given this student's behavioral problems, how reasonable do you find this intervention to be? Not at all reasonable Neutral Very reasonable
- 5. How costly will it be to carry out the intervention?

Not at all costly Neutral Very costly

- 6. To what extent do you think there might be disadvantages in following this intervention? Not at all likely Neutral Very likely
- 7. How likely is this intervention to make permanent improvements in this student's behavior? Unlikely Neutral Very likely
- 8. How much time will be needed each day for you to carry out this intervention?

Little time will

be needed

Neutral Much time will

be needed

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#### 2018-2019

9. How confidant are you the intervention will be effective?

Not at all confident Neutral Very confident

10. Compared to other children with behavioral difficulties, how serious are this student's problems?

Not at all serious Neutral Very serious

11. How disruptive will it be to carry out this intervention?

Not at all disruptive Neutral Very disruptive

12. How effective is this intervention likely to be for this student?

Not at all effective Neutral Very effective

13. How affordable is this intervention?

Not at all affordable Neutral Very affordable

14. How much do you like the procedures used in the proposed intervention?

Do not like them at all Neutral Like them very much

15. How willing will other staff members or family members be to help carry out this intervention?

Not at all willing Neutral Very willing

16. To what extent are undesirable side effects likely to result from this intervention? No side-effects likely Neutral Many side-effects

likely

17. How much discomfort is this student likely to experience during the course of this intervention?

No discomfort at all Neutral Very much discomfort

18. How severe are this student's behavioral difficulties?

Not at all severe Neutral Very severe

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- 19. How willing would you be to change your instructional routine to carry out this intervention? Not at all willing Neutral Very willing
- 20. How well will carrying out this intervention fit into the instructional routine? Not at all well Neutral Very well
- 21. To what degree are this student's behavioral problems of concern to you? No concern at all Neutral Great concern

Adapted from: Reimers, T. M. and Wacker, D. P. (1988). Parents ratings of the acceptability of behavioral treatment recommendations made in an outpatient clinic: A preliminary analysis of the

influence of treatment effectiveness. Behavior Disorders, 14, 7-15. 17

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### **Student Participant Interview**

Student: Interviewer: Date: Name of Intervention:

- 1. Did you like being in this special program?
- 2. What did you like best about the special program?
- 3. Did you like ... Not Much A Little A Lot
- being out of class?
- spending time with the group leader?
- earning prizes?
- learning new skills?
- 4. Do you feel you learned important things? If yes, what is/are the most important thing(s) you learned?
- 5. Did you learn things that will... Not Much A Little A Lot
- help you do better in school?
- help you get along with other kids?
- help you make good choices?
- help you at home?
- 6. Do you use the skills that you learned in our special program? If yes, where do you use these skills... Not Much A Little A Lot
- · in class?
- with your teacher?
- with your friends?
- with other kids?
- at home?

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- 7. Do you wish our special program could have lasted longer? If yes, how much longer would you like to have met?
- 8. Is there anything else you would like to tell me about our special program? Source: Lane, K. L. and Beebe-Frankenberger, M. (2004). School-Based Interventions: The Tools You

Need to Succeed. Boston, MA: Pearson 19

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## Dealing With Resistance to Change

As your work with Tier 2 evolves, inevitably some changes to existing procedures and practices will be required. As the SW-PBS Leadership Team continues working with all staff, students and families, understanding about the nature of resistance to change is needed. As discussed during your initial phases of SW-PBS training, change can be viewed as a social process that begins at the individual level. Those involved in the change must go through a learning process in order to shift paradigms and appreciate the goals of the change, to make adaptations to new practices, to be allowed to adequately prepare prior to attempting to implement the change, and to be supported as change is implemented. Strategies you may have used to promote and support change during the beginning stages of SW-PBS development are reviewed below (Knight, 2009)

## Teachers must believe the changes will make a difference.

- Leaders have verified the changes are research-based, supported by other practitioners and can provide significant positive impact.
  - The proposed changes match staff identified needs.
  - Support to learn, implement and sustain the change must be assured.

## Several types of support are needed.

- Provide high quality, up front training.
- Provide ongoing skill-building training sessions.
- Provide opportunities for feedback and coaching.

## Teachers and staff must see what is expected and believe it will work.

- Provide experiences and examples that demonstrate how and why it works.
- Modeling, visits to other schools, videos, question and answer sessions, study groups
- Allow time to experiment and adjust before full implementation.
- Allow time for staff to make up their own minds.

## Stakeholders must be involved in the decision-making.

- Provide opportunities for involvement in decisions.
- Respect teachers' professional autonomy and work to incorporate it where appropriate.
- Involve staff in the generation of ideas before making decisions.
- Clarify decision-making. Who makes what decisions? How will decisions be made?

## Respect the expertise of the staff.

- Recognize expertise within the building and make sure those who wish to contribute are asked to do so.
  - Presenters/team leaders should listen respectfully to staff questions and ideas.
  - Recognition of staff contributions should be ongoing.
  - Provide opportunities for reflection and shared vision.

## Understand and improve upon potentially poor prior experiences with change.

- Have people identify how this change is similar and different from in the past.
- Allow time for implementation to be effective, using a variety of strategies that respect the individuality of your stakeholders.
- Administrative leadership publicly supports implementation and the ongoing work to assure success.
- Clarify that SW-PBS is a valued change and will be a long-term commitment by all; that it is worth the investment to learn, invest in and utilize what is implemented.

Has your school experienced resistance to change? What was the nature of the resistance? What might be some ways to head off any resistance to your Tier 2 work?

# Resources for Core Interventions

## CHAPTER 5: CHECK-IN, CHECK-OUT

#### **LEARNER OUTCOMES** At the conclusion of

this chapter, you will be able to:

Identify five implementation components of Check-In, Check-Out. ▶ Describe students who are most likely to benefit from the Check-In, Check-Out intervention. ▶ Tell main findings of research associated with the Check-In, Check-Out program. ▶ Design and implement a Check-In, Check-Out program that is contextually relevant for your students and school but adheres to implementation of critical features. ▶ Deliver implementation training according to audience needs (i.e., full staff, participating teachers, students, and families). ▶ Determine how student data will be collected and graphed. ▶ Monitor progress and make decisions for students who participate in Check-In, Check-Out. ▶ Create a process for fading intervention supports. ▶ Determine criteria for exiting the intervention.

## Introduction and Purpose

This chapter provides SW-PBS teams with a description of the Check-In, Check-Out (CICO) intervention, strategies for effective implementation, and steps for developing a CICO program. In addition, example resources are included. This workbook does not replace the published manual, *Responding to Problem Behavior in Schools: The Behavior Education Program, 2nd Edition* (Crone, Hawken, and Horner, 2010). Instead the materials in this chapter can be used as a supplementary resource during professional learning workshop sessions.

It is highly recommended that participants access the published manual, which can be obtained from The Guilford Press. Intended to complement the Crone, Hawken and Horner manual, a DVD titled *The Behavior Education Program: A Check-In Check-Out Intervention for Students at Risk* also is available for purchase from The Guilford Press.

## **Intervention Overview**

Check-In, Check-Out (CICO), also known as The Behavior Education Program (BEP), is a Tier 2, group-oriented intervention designed for students whose problem behaviors (a) are unresponsive to Tier 1 practices and systems, (b) do not require more immediate individualized interventions, and (c) are observed across multiple settings or contexts (Crone, Hawken, and Horner 2010). Because CICO is a group-based, standardized intervention, it is an efficient and cost-effective method for providing additional support to a group of students with similar behavioral needs.

Once developed, the CICO intervention is designed to be continuously available and easily accessed soon after a student candidate is identified. In addition, although more time is required from staff members who coordinate the program, classroom teachers can usually implement the intervention in less than 5-10 minutes per day.

The CICO intervention typically accommodates a number of students (e.g., 10 to 15 per intervention facilitator) and provides a built-in system for (a) monitoring progress in the program, (b) evaluating the fidelity of implementation, and (c) transitioning to a self-managed support.

Implementation of CICO occurs using the following basic approach. First, a student is identified as needing additional behavioral support. Next, behavioral expectations for the student are defined and documented on a Daily Progress Report (DPR). Third, the student begins to receive a regular cycle of prompts and feedback from teachers and family for meeting behavioral expectations. Finally, student data is generated on a daily basis and is used to monitor progress and make decisions about the intervention effects. Figure 5.1 provides a visual representation for daily and weekly components of the CICO intervention cycle.

#### Parent Feedback

Regular Teacher Feedback

Bi-Weekly CICO Meeting to Assess Student Progress Afternoon Check-out

Revise

Exit Program

Program

(Crone, Hawken, and Horner, 2010, p. 16) Figure 5.1

**DAILY COMPONENTS** Access to each of the following is necessary for successful implementation of the CICO intervention.

1. CHECK-IN. Participating students complete a "check-in" with a CICO facilitator each morning after arriving to school. The facilitator provides students with a Daily Progress Report (DPR) and offers precorrects for meeting daily behavior expectations and point goals. 2. REGULAR TEACHER FEEDBACK. Using expectations listed on the DPR, students receive regularly scheduled specific feedback about behavioral performance from their classroom teacher. Teacher feedback occurs at the end of each class period or during natural transitions throughout the school day. Specifically, the classroom teacher gives positive, specific praise for appropriate behavior, provides corrective feedback when applicable, and then rates student demonstration of expectations using a predetermined point system. Teachers are explicitly directed to initiate the feedback interactions if a child does not independently ask for ratings on the DPR. 3. CHECK-OUT. At the end of each school day, students return to the intervention facilitator for "check-

out". At this time points earned on the DPR are totaled. Intervention facilitators provide students with additional verbal praise and may offer a token associated with the existing schoolwide recognition system if daily or weekly goals are met. If a point goal is not met, the facilitator provides re-teaching of expectations and supportive encouragement. **4. DATA COLLECTION AND PROGRESS** 

**MONITORING.** Intervention facilitators enter percentage

of DPR points earned by each student into a data collection spreadsheet. Student data is periodically graphed and then reviewed by the school's Tier 2 Team. Results are used to monitor progress and make intervention decisions.

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**5. FAMILY PARTICIPATION.** The intervention facilitator promotes school to home communication and family participation with the intervention. Students are reminded each day to take their DPR home. This allows an opportunity to receive additional feedback from a parent or guardian. Parents are asked to sign and then return the DPR to school the following day. If a DPR is not signed and returned, re-teaching and encouragement are provided but no point loss or punitive responses occur.

**WEEKLY COMPONENTS** In addition to the daily components, weekly or every other week the CICO intervention coordinator will examine student data and prioritize which students will be discussed during meetings of the Tier 2 Team.

Generally the CICO Coordinator will provide an update for the number of students participating in the program and the number of students showing a positive response. In addition, the Coordinator will report

any students that may be ready for transition to the self-management phase or students who are not making progress as expected.

Using graphs of student data generated by the CICO Coordinator, the Tier 2 Team makes decisions about students in the program (i.e., fade, continue, modify or intensify).

After data for students currently enrolled in the program are reviewed, the team may choose to discuss awards or recognition for students who are improving or consistently meeting behavioral goals. This is also a good time to consider recognition for staff members who consistently implement the intervention.

Finally, the intervention Coordinator will present names and data for any new students who are being considered for the program.

**QUARTERLY COMPONENTS** The CICO Coordinator along with the building administrator also will provide feedback to families and staff about CICO implementation, at minimum, on a quarterly basis. This feedback will pertain to program outcomes rather than data for individual students. For example, during a scheduled staff meeting the CICO Coordinator might have 10-15 minutes to report the number of students currently participating in the program, the rate of positive student response and data about how well features of the intervention are being implemented (e.g., are students consistently checking in and out; are teachers accurately and consistently completing DPRs; how often are parents signing and returning the DPR; how many children are meeting daily or weekly goals). Providing these occasional updates is useful for maintaining staff interest in the program, recognizing accomplishments of participating students and staff, and identifying areas for improvement.

Delivery of the CICO intervention **incorporates** a number of **research-based practices** that are individually known to be effective for improving student behavior. Students who participate in the CICO program access:

- Defined expectations
- ▶ Positive adult contact
- ► Social skills training
- ▶ Direct instruction ▶

Feedback

- ► Home-school communication
- ► Positive reinforcement ►

Consistency

**REINFORCEMENT SYSTEM** A critical component of the Check-In, Check-Out intervention is to regularly provide reinforcement for appropriate behavior. Remember, students who qualify for CICO support have not made progress with the schoolwide Tier 1 prevention efforts. Therefore, these students need additional reinforcement and feedback to get their behavior on the right track.

Reinforcers should emphasize the social aspects of the intervention. Remember that the primary CICO reinforcer is the personal connection with an adult. Suggested reinforcers are to increase adult attention, increase positive peer attention, or provide easily accessible activities such as additional computer or gym time. Reinforcers can be provided for checking in, checking out, and for meeting daily and/or weekly point goals. Students who participate in the CICO intervention will still participate in the schoolwide system of encouraging appropriate behavior.

**STUDENTS MOST LIKELY TO BENEFIT** CICO is designed to address the needs of students who demonstrate consistent patterns of problem behavior across multiple settings. Most often students who participate in the program have been identified for demonstrations of low level disruptions such as talking out, talking back, off-task, or out of seat behaviors. In addition, the intervention is generally most effective for students who enjoy positive adult attention.

The CICO program alone is unlikely to benefit students with dangerous or violent behaviors, students who primarily demonstrate problem behavior in only one or two specific settings (e.g., bus or cafeteria), or students with significant academic deficits. In these cases, use of the CICO intervention along with additional academic or behavioral supports will likely be required.

**Table 3.1 on page 18 of the Crone et al., 2010 manual** describes of the intervention manual describes characteristics of students who may be appropriate or inappropriate candidates for the CICO program. Read the information and then talk with participants near you.

► Think about students you know or have worked with who meet criteria as

appropriate candidates for CICO. ► Think about students you know or have worked with who are not appropriate candidates for CICO.

## Research Base

There are numerous studies that support positive outcomes as a result of CICO implementation, while also documenting the acceptability of CICO as a socially valid and valued Tier 2 intervention.

First, students who participated in the CICO intervention demonstrated **decreased problem behaviors**, office discipline referrals, and referrals for special education services when the treatment was delivered accurately (Filter, McKenna, Benedict, Horner, Todd and Watson, 2007; Hawken and Horner, 2003; Hawken, MacLeod, and Rawlings, 2007; March and Horner, 2002; Miller, Dufrene, Sterling, Olmi, and Bachmayer, 2015 Todd, Kaufman, Meyer and Horner, 2008).

Second, some students also showed **increased academic engaged time** while participating in the CICO intervention (Campbell and Anderson, 2011; Hawken and Horner, 2003; Miller, Dufrene, Sterling, Olmi, and Bachmayer, 2015).

Third, results from several different studies indicate typical school personnel (e.g., classroom teacher, school counselor, and/or paraprofessional) were able to implement the intervention with fidelity (Hawken and Horner, 2003; Todd, Kaufman, Meyer and Horner, 2008).

Finally, data showed **60** – **75%** of research study students responded positively when the CICO intervention was implemented as designed. This means the CICO intervention is well suited for serving a majority of students who are identified as needing additional Tier 2 behavioral support (Fairbanks et al., 2007; Filter et al., 2007; Hawken 2006; Hawken and Horner, 2003; Hawken, MacLeod, and Rawlings, 2007; March and Horner 2002).

## Resources Needed

In most cases, one staff member (e.g., guidance counselor or administrative assistant) will be designated to coordinate the CICO program in a school.

**CICO COORDINATOR:** The primary responsibility of the CICO Coordinator is organizing resources and supports for effective delivery of the intervention. The Coordinator typically has limited contact with student participants. Instead, the CICO Coordinator manages and supports the CICO service providers (referred to as Facilitators).

**CICO FACILITATORS:** Facilitators are responsible for direct, daily contact with student participants. Facilitators provide the daily check-in and check-out components of the program and assist with school- to-home communication.

In larger schools one Coordinator likely will support multiple Facilitators who may serve as many as 10 - 15 students each, depending on time allotted. Alternately, in a smaller school, one staff member may perform tasks of the Coordinator and the Facilitator, which is feasible when fewer students participate in the intervention. This is noted in the following graphic.

Personnel Needed for the Check-In, Check-Out Intervention

2 8

CICO Coordinator

Facilitator A Facilitator B

Student 1 Student 2 Student 3 Student 4 Student 5 Student 6

Figure

The following page provides an example of the specific tasks (organized according to key features of the intervention) typically performed by the Coordinator and Facilitator and an estimated timeframe for each task.

## Estimated Time for Coordinator and Facilitator Tasks

Morning Check-in

Facilitator
Daily 20 minutes 100 minutes
Afternoon Check-out and Entering DPR Data
Facilitator
Daily 20 minutes 100 minutes
Maintain Records: a. Parent reports b. Student DPRs

2

Facilitator

Daily 10 minutes 50 minutes

Orientation for students, families and teachers who are new to the program

Coordinator with Facilitator

As needed 30 minutes each time a new student begins the program

30 minutes

Prioritize students who will be discussed during team meetings

Coordinator with Facilitator

As often as the team meets

10 minutes 10 minutes

Print student graphs that will be reviewed during team meetings

Coordinator

As often as the team meets

15 minutes 15 minutes

Complete tasks from team meeting (e.g., implementation checks, social validity surveys, graduation ceremonies)

Coordinator

Daily 20 minutes 100 minutes

Estimated Total Time Required = 7–10 hours/week

Recommended Roster Limits No more than 30 students per facilitator at the secondary level (middle, junior high, high school). Approximately 15-20 students per facilitator at the elementary level.

(See Crone, Hawken, and Horner, 2010, p. 92)

Figure 5.3<sub>30</sub>

## Steps for Effective Implementation

**STEPS FOR EFFECTIVE IMPLEMENTATION** The following list of steps is helpful for school SW-PBS teams to follow as they work toward development of the Check-In, Check-Out Intervention. At minimum, implementation of the CICO intervention typically includes the following:

1. Develop an Enrollment Process 2. Design and Use

a Daily Progress Report (DPR) 3. Collect

Performance Data 4. Determine Response to

Intervention 5. Use Student Data to Make Decisions 6.

Plan for Self-Management, Fading and Graduation

**STEP 1: DEVELOP AN ENROLLMENT PROCESS** Prior to starting the intervention with students be sure there is a systematic process in place to address each of the following considerations.

**TEAM.** The basic CICO process begins with a school team that is designated to support development and implementation of the program (hereafter referred to as the Tier 2 Team).

**STUDENT IDENTIFICATION.** Once the program is developed, the Tier 2 Team uses existing school

data, staff member or parent nominations and/or scores from an emotional-behavioral screening process to determine which students are non-responsive to schoolwide expectations. Students who meet established criteria (i.e., attention motivated problem behavior, find adult attention reinforcing, difficulties occur across multiple settings) should be considered as possible participants for the CICO intervention.

**BASELINE DATA COLLECTION.** 3-5 days of baseline data should be acquired before students enter the CICO program. To collect this information, the Tier 2 Team provides the main classroom teacher(s) with a packet of Daily Progress Reports. Teachers monitor and rate student behaviors but do NOT provide feedback, nor does the student check in or out with a program facilitator.

After data is generated the SW-PBS team reviews it to determine: (a) whether the student truly needs additional support, (b) an initial daily point goal that is reasonable for the student to achieve, and (c) the level of teacher commitment for implementation. If data was not recorded diligently, the team should consider the extent to which there may be future concerns or issues with accurate implementation of program components.

**FAMILY NOTIFICATION/PERMISSION.** If baseline data confirms the student as an appropriate candidate for the CICO intervention, a member of the Tier 2 Team will contact parents/guardians of eligible participants. In some schools parental consent is required prior to enrolling students in the program. Check with administrative personnel to determine your district's policy.

**INTRODUCING THE PROGRAM.** After family members are notified their child has been selected to participate, the CICO coordinator or facilitator should provide explanation and details about the purpose and process of the program to eligible students and their families. Ideally this introduction will occur in a face-to-face format with the student, his or her parents and at least one classroom teacher attending

together. At this time the student DPR and point goals are finalized, opportunities for recognition of success are defined, responsibilities of each participant are clarified, and information about fading to a self- managed plan and/or graduation from the program is provided.

The introductory meeting is the time to establish commitment to active participation from individual stakeholders. Written materials that specifically describe and delineate steps for active participation will be helpful for communicating clear steps for implementation among the facilitator, student, classroom teacher(s), and family.

The following pages include several example letters for discussing the intervention program with

3

families. Page 199 of the Crone et al., 2010 manual also provides an example parent permission form.

## Permission for Check-In, Check-Out

Date:Student:		
Grade:		
Teacher:	Parent/Guardian:	
	een selected to participate in a program at our scho in a behavior intervention program called Ch	
every morning after arriving to sch schoolwide behavior expectations, child is ready to begin the school d opportunity for extra adult attention will give specific feedback about p and Being Responsible). Teacher for the end of the school day students a morning check-in. For this afternoon number of points earned for approp	ort to their CICO facilitator,	r will review our and be sure your ceess and allows an your child's teachers fe, Being Respectful, is report (DPR). At met with during the at and record the provides positive ts struggled with a
	e ask parents to make sure children arrive on time or review and sign the daily progress report. A cop from school each day.	•

Most children who participate in the program show rapid gains, enjoy working with the facilitator, and benefit from additional attention provided by their classroom teacher. While your child is in the program our school's Tier 2 Team will monitor data closely. After your child meets his/her program goals we will celebrate with a graduation ceremony.

If you do not wish your child to participate in this program, please call a school administrator.

Sincerely, PBS Tier II Team

### Dear Parent/Guardian,

We have a wonderful school wide goal this year. Our goal is to create an inclusive and welcoming environment which values, recognizes and affirms the worth of each individual in our learning community. To help us reach our goal, we are starting a very effective program for students who need additional support.

We call this program "Check-In, Check-Out (CICO)." Students involved in this program will check in with a staff member in the morning. At Check-In they receive a point card allowing them to receive points for being a safe, respectful, responsible citizen of our school. The staff member and the student talk together, setting a goal of how many points the student will get that day. As they go through the day, they must periodically check in with their teacher to receive points. At the end of the day they check out with a staff member who totals the points and discusses how the day went. Students will bring home a report each day to let the parent know if they met their goal. There is a place for the parent to sign and then your child will bring the form back to school. Students can accumulate points to spend in various ways, like lunch with a teacher or computer time.

Joey has been chosen to participate in CICO. We are excited that he will be a part of our plan to make our school a safe, caring and fun place for students to go to school. If you have any questions, please contact me at \*\*\*.

# Dear Parent/Guardian: This letter is to inform you that your student, \_\_\_\_\_\_\_, has been recommended for the Check-In, Check-Out program at \*\*\* High School. The Check-In, Check-Out program is a

positive intervention that allows students to start their day by checking in with an adult to promote positive behavior throughout the day. Students will also spend a few minutes at the end of each day with an adult reviewing their progress. Progress sheets may be sent home for you to review.

If you do NOT want your child to be a part of this program, please sign below and return this paper back to the school with your child. If you have any questions about the **Check-In, Check-Out** program, please feel free to contact me at \*\*\*\*If you have any questions or would like more details regarding Check-In, Check-Out, please call \*\*\*\*.

#### 3

### STEP 2: DESIGN AND USE A DAILY PROGRESS REPORT (DPR) Daily Progress

Reports use your school's behavioral expectations and serve as the primary method for monitoring student response to the CICO intervention. Progress will be monitored daily throughout the duration of the program. The DPR provides regularly scheduled intervals for teachers to provide feedback to students about behavioral performance and award points for meeting expectations. During the afternoon check-out period student points are totaled and then converted to a percentage. Each student's daily percentage is graphed. The school Tier 2 Team uses these graphs to monitor progress over time and make decisions about the intervention (e.g., fade, maintain, modify, intensify).

There are several considerations when creating a DPR for your school's CICO program. Following is a

list to help you make decisions about what to include on the DPR. In addition, several example DPRs also are provided.

#### Schoolwide

### **Expectations**

▶ Include schoolwide expectations on the DPR
 ▶ Expectations and behaviors should be positively stated
 ▶ Five or fewer expectations should be listed on the

### Teacher Friendly and Easy to

### **Complete**

DPR

- ► Allow for circling of ratings rather than narrative feedback ► Include a narrow range of scores
  - 3 point system recommended; 1-3, 0-2
- ► Include a rating key on the DPR
- Staff should clarify and agree on the difference between ratings ► Include a place to record "success" rather than "comments"

### Design and

#### **Content**

- DPR could be made to fit on a half sheet if copying costs are a concern ▶ Non-classroom settings typically are not included on the DPR ▶ Include a minimum of four rating periods
  - Correspond with natural transitions of the day
  - Optimally marking periods are no longer than 75 minutes
- ► Include a column/place for teacher to initial ratings ► Include a line for parent signature and place to record "success" ► Include an area for total points earned ► Determine whether the percentage goal will be listed
  - Some provide a range and student circles his/her goal:
  - 50% 55% 60% 65% 70% 75% 80%

Daily Progress Report (DPR)	
Student Name	Date
3 = 0-1 reminder $2 = 2$ reminders $1 = 3+$ reminders	
Be Safe Be Respectful Be	
Responsible	
Today's Goal: 50% 55% 60% 65% 70% 75% 80%	
Today's Points Points Possible Today's Percent	
Parent/Guardian Signature	_I'm proud of you today because:
Teacher Initials Success Notes 8:30 to Morning Break 3 2 1 3 2 1 3 2 1 Morning Break 3 2 1 Morning Break 3 2 1 3 2 1 Morning Break 3 2 1 3 2 1 Morning Break 3 2 1 Morning	_
Lunch to Afternoon Break <sup>3</sup> 2 1 3 2 1 3 2 1 3 2 1 Afternoon Break to Dismissal <sup>3</sup>	3 2 1 3 2 1 3 2 1
Daily Progress Report (DPR)	
Student Name	Date
3 = 0-1 reminder $2 = 2$ reminders $1 = 3+$ reminders	
Be Safe Keep hands and feet to self	
Be Respectful <i>Follow directions</i> Be Responsible	
Teacher Use materials	
Initials Success Notes appropriately 8:30 to Morning Break 3 2 1 3 2 1 3 2 1	Morning Break to Lunch 3 2 1 3 2 1 3
2 1 Lunch to Afternoon Break <sup>3 2 1 3 2 1 3 2 1</sup> Afternoon Break to Dismiss	sal <sup>3 2 1 3 2 1 3 2 1</sup> Today's Goal:
50% 55% 60% 65% 70% 75% 80%	
Today's Points Points Possible Today's Percent	%
Parent/Guardian Signature	_I'm proud of you today because:
36	
Daily Progress Report (DPR)	
Student Name	Date
3 = 0-1 reminder $2 = 2$ reminders $1 = 3+$ reminders	
Today's Goal: 50% 55% 60% 65% 70% 75% 80%	
Today's Points Points Possible Today's Percent	
Parent/Guardian Signature	_

### Congratulations for:

Be Safe Be Respectful Be a Learner Teacher

Initials Success Notes

Period 1 3 2 1 3 2 1 3 2 1

Period 2 3 2 1 3 2 1 3 2 1

Period 3 3 2 1 3 2 1 3 2 1

Period 4 3 2 1 3 2 1 3 2 1

Period 5 3 2 1 3 2 1 3 2 1

Period 6 3 2 1 3 2 1 3 2 1

Period 7 3 2 1 3 2 1 3 2 1

37

**STEP 3: COLLECT PERFORMANCE DATA** There are several options for collecting and graphing student data. The school Tier 2 Team should decide which option best meets the needs of CICO personnel who will be responsible for keeping track of student data. The data collection system needs to be accurate, but also manageable.

CICO-SWIS. Page 89 of the Crone et al., 2010 intervention manual describes the Check-In, Check-Out School-wide Information System (CICO-SWIS) web based system which allows personnel to track percentage of points earned across an entire school day and percentage of points earned within each class period. Access to this information provides Tier 2 Teams with ample data for problem solving if student response to the intervention is questionable or poor. There are minimal costs associated with use of the CICO-SWIS program. Refer to www.swis.org for additional information and demonstration of features provided.

**DATA SPREADSHEET.** A second option for schools that do not select CICO-SWIS is a Microsoft Excel graphing spreadsheet that is available on the Missouri SW-PBS website (pbismissouri.org/tier-2/). This instrument is titled as *The Advanced Tiers Data Collection Spreadsheet* and is available at no cost. The spreadsheet includes a page for entering student information that is typically collected prior to selection of an intervention (e.g., date, grade, gender, attendance, academic performance, ODR, function of behavior etc.). Also included is a second page where daily percentages can be entered for each student in the CICO program. The spreadsheet is designed to automatically generate a graph of student progress when data is entered. In addition, a trend line also appears as data is entered. The trend line is useful for determining positive, questionable, or poor response to the program. Finally, the spreadsheet was created to hold data for up to 30 students. If more than 30 students participate in your school's program, additional copies of the spreadsheet can be downloaded, free of charge.

**GRAPH BY HAND.** Another option some schools consider is graphing student data by hand. Creative ideas have included asking students to mark a graph that is posted on a wall in the check-out location, allowing students to mark their progress in a folder that stays in the check-out room, or use of a computer based program that students can access. For younger children, some schools choose to use a visual representation of progress with pictures that can be moved up or down in relation to a goal line. One disadvantage to a hand graphing system is lack of a trend line. When student data is stable (either

high or low) it is not difficult to make decisions about the intervention. However, if student data is variable (sometimes high, other times low, maybe in the middle) it is more challenging to determine whether the response is positive, questionable or poor.

The following page provides an example template that can be used for hand graphing daily percentage of points earned. This example was retrieved from the Evidence Based Intervention Network, EBI.missouri.edu.

## Intervention Graph (Percent)

Student Name:	Interventionist:	
Dates:	Setting:	
Outcome Data:		

10

 $0_{9}$ 

08	
07	
06	
05	
04	
03	
02	
01	
00	
	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20
Comn	nents:

Λο

Evidence Based Intervention Network (EBI.missouri.edu)

3

**STEP 4: DETERMINE RESPONSE TO INTERVENTION** After the Tier 2 Team has established a data collection and graphing method, data should be reviewed regularly to monitor student progress and determine each participant's response to the CICO intervention.

In the case of the CICO intervention, teams typically examine student baseline data to decide on a performance goal the student is likely to meet fairly rapidly. It is important that students experience early success with the CICO intervention because this will encourage continued participation. For example, students with baseline data in the 50-55% range may not increase performance to 80% in a short period of time. Instead the Tier 2 Team may choose to select an initial goal of 65-70% so that the child can reach his or her first goal immediately or shortly after beginning the intervention. Gradually, over time, the support team will increase expectations for the student. Many teams systematically increase expectations for student performance from as low as 65-75% up to 90-95%. Teams are cautioned against ever

expecting that students consistently maintain performance at 100%. This likely is an unreasonable goal considering that even typically developing children often do not behave appropriately 100% of the time on a daily basis.

When using student data to make decisions, refer to Chapter 4 concerning monitoring student progress and interpreting data to make decisions.

**STEP 5: USE STUDENT DATA TO MAKE DECISIONS** Each time the Tier 2 team reviews and interprets student data, an interpretation (positive, questionable or poor response to intervention) and a decision about what occurs next will need to be made. Generally, decisions will include continuing the intervention, intensifying the intervention, modifying the intervention, fading the intervention or returning to the problem solving phase to gather additional information. In every case, decisions about the next phase of intervention should be derived from an interpretation of student data (i.e., response to the intervention). Further information on using student data to make decisions can be found in Chapter 4.

### STEP 6: PLAN FOR SELF-MANAGEMENT, FADING AND GRADUATION

Self-management is a broad term that refers to a child's ability to effectively be aware of and modify his or her own behavior. Informally, many teachers may think of self-management as related to self-control, self-discipline, or self-regulation. Student capacity to take responsibility for his/her own learning and behavior even when adult supervision is not available is an ideal outcome associated with participation in the CICO intervention (i.e., students manage their own learning and behavior; Alberto and Troutman, 2009, p. 366). Typical aspects of self-management include goal setting, self-evaluation, self-recording, self- reinforcement, and self-instruction. Most often these techniques are used in combination with one another and may be provided along with other strategies. For students to maintain successes they experienced during the CICO intervention, specific instruction in self-management techniques is recommended. Students who graduate from the CICO program should be able to manage their own behavior without CICO facilitator prompts or cues and with typical rates of classroom teacher attention and feedback.

Within the CICO intervention, instruction for self-management occurs before intervention components are faded (i.e., removed). **Fading** refers to a process of **gradually removing** CICO intervention components for students who have met program goals. Successful graduates of the CICO program are students who maintain expected behaviors after the daily check-in, regular teacher feedback, data collection, check-out, and parent feedback components are no longer provided (i.e., faded). To increase the likelihood of student success after graduation, CICO program components are typically removed in a systematic and thoughtfully planned fashion rather than abruptly ended all at once. Students receive instruction for self-management skills **before** the CICO components are faded.

Pages 92-97 of the Crone et al., 2010 intervention manual provide guidance about self-management and fading across the following topics:

a. Determining the appropriate time to fade b. Using self-management c. Tips for increasing success during the fading phase d. Graduation and alumni parties e. How to respond if a student wants to continue participating in the program f. Final consideration

A plan for how students will graduate from the CICO program should be developed and documented **before** a school team begins implementing the intervention. In addition, introduction and orientation for students, parents and teachers who are new to the program should provide information about self-management, fading, and graduation. Specifically, all participants should know from the start that the program is not intended as a long-term support. Instead, the goal is to help students develop skills for functioning independently.

It is not uncommon that after participating in CICO over a period of time, students, along with parents and teachers as well, do not want to give up this support. Students report they like receiving extra adult attention and the feeling of success CICO gives them. Additionally, teachers and parents have concerns about how well children will continue to perform when the program is no longer provided. Therefore, moving students out of the CICO program requires careful planning.

Self-management and fading (i.e., gradual removal of CICO components) should begin when student data indicates there is a consistent pattern of desired behavior. Schools with a designated Tier 2 Team, which meets on a regular basis and allows time on the agenda for the CICO coordinator to present student data, are well suited for discussing students who may be candidates for self-management, fading, and graduation from the program.

Some schools find it simplest to align CICO graduation with reporting periods or to consider students on a quarterly basis. Other schools have used the end of a school year to end participation in the program. However, an important point to consider is the workload of your team. Keeping students on CICO when they are ready for self-management and fading, but waiting for a calendar date such as the end of a reporting period, can unnecessarily burden the CICO team and delay implementation for other students who may be waiting to enter the intervention.

Recommendations provided on page 92 of the Crone et al., 2010 intervention manual indicate **no more** than 30 students per CICO facilitator at the secondary level (i.e., middle, junior high, and high school). For preschool and elementary age populations the CICO process overall may be more time intensive, thus 15-20 students per facilitator is considered the maximum number of children that can be effectively served.

In light of these guidelines, waiting for a progress-reporting period or until the end of the school year to remove the support for some students may not be the most efficient choice. Ultimately each school team

will need to determine and then document a plan for when and how students will be provided with instruction for self-management strategies and gradually released from the CICO intervention components. At the same time, teams need to be prepared that some students will continue to need CICO support the following school year.

4 1

When to Introduce Self-Management It is a responsibility of the school Tier 2 Team to decide on specific criteria that indicates a student will move to the self-management phase. Decisions should be based on majority of days versus the student always receiving 80% or more of daily DPR points. For example, a student who receives 80% or more of the total possible points four out of five days for a period of four consecutive weeks has demonstrated a consistent pattern of expected behavior. This student may be able to more independently maintain his or her behavior, is likely a good candidate for self-management, and may continue being successful as some intervention components are faded out. Figure 7.3 on page 93 of the intervention manual provides example student data that indicates the student has successfully met behavioral expectations over a designated period of time (Crone, Hawken, and Horner, 2010).

The figure below provides a visual representation of how students enter, move through, and exit the CICO program, which allows space for new participants.

Enter, Participate, and Exit the Intervention

Figure 5.4

## 4

# Teaching Self-Management, Fading, and Graduation

### **TEACH SELF- MANAGEMENT**

Daily check-in, check-out, data collection and parent feedback continue ► At the end of each class period teacher and student complete independent ratings, then compare scores. ► Teacher provides feedback about accuracy of student rating. ► Teacher and student data are collected. ► When student is consistently matching teacher rating with 80% or higher accuracy, move to next phase.

Figure 5.5

The following pages provide examples from two Missouri schools that documented their

self-management, fading, and graduation process.

### FADE TEACHER FEEDBACK

- Daily check-in, check-out, data collection and parent feedback continue ► Student continues to self-evaluate and record at the end of every class period. ► Teacher checks with student and provides feedback but not for every class period (e.g., 3x per day; 2x per day; once per day).
- ► Monitor student

performance closely. Expect 80% or higher 4 out of 5 days while teacher feedback is faded.

### PLAN A GRADUATION!

► After student

successfully completes the self- management phase -( 80% or higher 4 out of 5 days across 4-5 weeks of faded teacher ratings) - the CICO facilitator discusses and plans a graduation celebration with the student.

► After graduation

the daily check-in, DPR, and check- out components are removed. ▶ School data

is monitored periodically. Staff and parents

continue to provide feedback, but without the DPR. ▶ Make plans for ongoing support and/ or periodic checks of student performance.<sub>43</sub>

### Plan for Fading Intervention Components

Phase 1: Teacher and Student Score Together

Compare ratings at the end of each class period match = success discrepancy = discussion and teacher's rating assumed accurate Provide reinforcement for accuracy and honesty. Check after 2 weeks.

CRITERIA FOR SUCCESS 2 weeks of 80-85% agreement and Student continues to perform at or above goal line.

Move to Phase 2: Fade Teacher Feedback

Week 1: Student independently rates at the end of each class period; Teacher provides feedback for 3-4 class periods per day. Week 2: Student independently rates at the end of each class period; Teacher provides feedback 2-3 times per day. Week 3: Student independently rates at the end of each class period; Teacher provides feedback once, near the end of the day.

CRITERIA FOR SUCCESS Student continues to perform at or above the goal line while teacher feedback is systematically reduced.

Phase 3: Graduation Weekly Alumni Check-Out

Fading From Check-In, Check-Outoooooooooooooooooooooo

Student has an average of 80% for 4 weeks.		
Student has an average of 80% for 4 weeks.	Ш	

44

# **During self-monitoring** the student is taught to self- evaluate and record points at Continue CICO

the end of each class period. The teacher will also provide a rating, using a separate DPR. At the end of each rating period the student and teacher Student self-monitors at the end of each class period\*. Is student continuing to stay at or above an 80% average?

No

still hold a conference to discuss ratings. If ratings do not match teacher and student discuss the difference. At the end of the day the student

Yes

takes his/her DPR and the teacher completed DPR to the afternoon check-out. Students Student self-monitors at the end of each class period\*

receive feedback about

No

accuracy of ratings (i.e., match Does student's response match teacher's

with teacher). response 80% of the time?

The goal of self-monitoring Continue teaching self-monitoring

is to increase the student's procedures.

ability to manage his/her own Yes

behavior with decreased levels of redirection, prompting, and

No

feedback from adults.

Student self-monitors. Teacher provides feedback for 3 class periods per day Is student continuing to stay at or above an 80% average? Student self-monitors. Teacher provides feedback for 2 class periods per day

Yes

Continue fading.

Student completes DPR all week without teacher feedback.

Return to self- monitoring Student self-monitors. Teacher provides feedback once near the end of the

day

NoIs student continuing to stay at or above an 80% average? CICO facilitator prepares student for Yes Graduation. GRADUATE 45

Check-In, Check-Out Fading Process

WEEK

\*1

ore together and compare ratings at the end of each class

WEEK

2

	s, proceed with teacher/student scoring together as le reinforcement for accuracy and honesty
WEEK 3 match = success OR discrepancy = discussi reinforcement for accuracy	f 7 time blocks on the CICO Form with no escribed in week 2.  Son with teacher's rating assumed accurate Teacher provide y and honesty
ratings	ns at behavior goal of 80% or higher and student/teacher f time, proceed to week 2. If not, perform week 1
ratings	ns at behavior goal of 80% or higher and student/teacher f time, proceed to next week instructions. If not, perform this
	LL time blocks on the CICO Form with no teacher discussion as at behavior goal of 80% or higher, student is ready to

graduate

from CICO. Student will continue to Check In each morning with interventionist until date of gradua6on or other date as determined by Tier 2 committee and teacher.

Student will no longer utilize the CICO Form, unless requested by student.

• to CICO graduates if student requests or if teacher

the continued support would benefit the student:

### POST GRADUATIO

► Student continues Check- In with interventi (daily,

N

weekly); no CICO Form used and no Check-Out ▶ Student Check –In daily with classroom teacher; no CICO Form and no Check-Out ▶ Student Check- In daily with classroom teacher; student

scores independently on all time

blocks on CICO Form with no teacher discussion and no Check-Out Options for students receiving two behavior referrals after graduating CICO:

► Student returns to CICO and repeats only the Fade Process (but no graduation

recognition) ► Student returns to full CICO ► Other support recommendations by Tier 2 committee

\*A week equals at least 4 days Figure

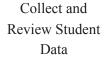
5.846

### **CICO Review**

Daily Check-In

Regular Teacher Feedback

Daily Check-Out



Parent Involvement

Research Outcomes

Coordinator and Facilitators

Figure

5.947

# Modifying CICO for Some Students

When the CICO program is implemented with fidelity, a majority of identified students will respond positively. However for some students, slight modifications to the intervention content and/or process may be needed to enhance success.

Regular review of student data will guide teams to distinguish which students are experiencing success from those who might benefit from one or more program modifications.

Students who are meeting their goal (e.g., 80% or more of the total possible points) four out of five days per week are generally considered to be responding positively. Students who are inconsistently

or rarely meeting their goal may respond differently if the CICO intervention is adjusted to meet the specific function of their behavior.

A common guideline that signifies questionable or poor response to an intervention is three to four consecutive data points below the student's goal line

When questionable or poor student response data is generated, the first action is to assess fidelity of implementation. This means determine the extent to which the intervention was delivered as designed. Once the support team is confident that CICO implementation is correct, the next action is to begin problem solving for non-responsive students.

"If the team determines the program is ineffective for a specific student, they should brainstorm strategies for modifying the basic intervention in a manner that will improve its effectiveness for that student. Team members should consider the simplest solutions first."

Crone, Hawken, and Horner, 2010, p. 99

Pages 98-104 of the intervention manual provides information about use of a *simple* Functional Behavioral Assessment (FBA) procedure to determine the reason *why* a student demonstrates a particular behavior under certain circumstances (i.e., function of the behavior).

Depending on the process of your school's Tier 2 Team, a hypothesis about function of behavior may already have been determined prior to implementation of the CICO intervention. If your process does not include identification of function prior to intervention, an understanding of why a student is demonstrating problem behaviors is key. Function of behavior is used to determine what modifications might impact response to the CICO intervention.

Regardless of when behavioral function is identified (before or during the intervention), a short interview process can be used to gather applicable information. Appendix G.3 and G.4 (pages 222-231) of the intervention manual includes two commonly used formats for conducting interviews, the *Functional Behavioral Assessment – Behavior Support Plan Protocol* (F-BSP) and the *Functional Assessment Checklist for Teachers* (FACTS). Instructions and guidelines for use of each instrument are also provided (Crone, Hawken, and Horner, 2010).

### Critical Features Included in a Simple FBA Interview

Simple FBA Interview

Brief - Approximately 20 minutes Identifies Specific Problem Behavior

Identifies Routines that Support Problem Behavior Identifies Function of Problem Behavior

Once the function of problem behavior is identified, the team can consider which modification(s) best match the student's needs. Listed below are several example modifications suggested by authors of the intervention manual (Crone, Hawken, and Horner, 2010).

### Example Modifications for the CICO Intervention

- Mid-day check-in
- More powerful reinforcer (e.g., time with preferred adult)

reinforcers to share with

vity based reinforcers riends can join

• Tasks matched with academic level of student.

- Tasks matched with academic level of student.
- Tasks matched with academic level of student.
- High rates of reinforcement for effort
- High rates of reinforcement for effort
- Earn reinforcers that allow escape (e.g., break or preferred activity)

Pages 105-123 of the Crone et al., 2010 manual include case study examples to demonstrate use of a simple FBA process for selecting modifications based on individual student need.

In addition, recommendations about use of CICO for students with an Individualized Education Program (IEP) are provided. The following is a summary of key issues to consider when CICO is identified as a possible behavioral support for students receiving special education services (Crone, Hawken, and Horner, 2010, p. 114).

► CICO should not contradict the student's IEP. ► CICO should support the student's progress toward goals outlined in the IEP. ► If the student has a behavioral goal, CICO alone will likely be inadequate for addressing this goal. ► The basic CICO intervention is best used as one component of an IEP that addresses behavioral

issues

.

Congratulations for:				
Be Safe Keep hands and feet to self				
Be Respectful A Day / B Day				
Use polite language				
Be a Learner Follow directions				
Teacher Initials Success Notes				
Period 1/5 3 2 1 3 2 1 3 2 1				
Period 2/6 3 2 1 3 2 1 3 2 1				
Homeroom 3 2 1 3 2 1 3 2 1				
Period 3/7 3 2 1 3 2 1 3 2 1 Period 4/8 3 2 1 3 2 1 3 2 1				
51				
Daily Progress Report (DPR)				
Student Name Dat	e			
3 = 0-1 reminder $2 = 2$ reminders $1 = 3+$ reminders				
Be Safe Avoid aggression				
Today's Goal: 50% 55% 60% 65% 70% 75% 80%				
Today's Points Points Possible Today's Percent	%			
Parent/Guardian Signature				
Respectful <i>Use polite language</i>	_ 0			
Be a Learner Follow directions first time aske				
Your Best Complete and turn in required work or	ı time			
SN: Success Notes Teacher				
A: Assignments Initials Period 1 3 2 1 3 2 1 3 2 1 3 2 1 SN:				
A: Period 2 3 2 1 3 2 1 3 2 1 3 2 1 SN:				
A: Period 3 3 2 1 3 2 1 3 2 1 3 2 1 <sup>SN</sup> :				
A: Period 4 3 2 1 3 2 1 3 2 1 3 2 1 <sup>SN</sup> :				
A: Period 5 3 2 1 3 2 1 3 2 1 3 2 1 <sup>SN</sup> :				
A: Period 6 3 2 1 3 2 1 3 2 1 3 2 1 <sup>SN</sup> :				
A: Period 7 3 2 1 3 2 1 3 2 1 3 2 1 <sup>SN</sup> :				
A:				
52				
Adaptations for Preschool				

# Adaptations for Preschool Implementation

Pages 150-161 of the Crone et al., 2010 intervention manual provide information and a case example

illustration of CICO implementation in preschool or early childhood settings. Many key features remain the same: ► Intervention is continuously available ► Students receive intervention quickly ► Daily check-in/Daily check-out ► Copy of DPR sent home for signature and returned the following day

However there are several features that will need to be considered and perhaps modified. For example, will the intervention be conducted as a program-wide or class-wide behavioral support? What staff members will be able to serve in the roles of intervention coordinator, facilitator, and Tier 2 Team? What will the DPR look like? How can the DPR be designed so that it is developmentally appropriate for young children? How will students be identified to participate?

Authors of the intervention manual provide a number of recommendations and suggestions. In addition, a detailed list of possible modifications for preschool settings is included on page 153 of the intervention manual. Several of these ideas are summarized below. For further information regarding CICO in early childhood settings, also see Hawken and Johnston, 2007.

**IMPLEMENTATION** Organizational structure and physical location of classrooms will determine if CICO is implemented program-wide or class-wide. Multiple preschool classrooms in one building are considered program-wide implementation while a single preschool classroom within an elementary building is considered class-wide implementation. Regardless of whether the intervention is program-wide or class-wide, no classroom teacher should have more than two students from his or her class list participating in CICO at the same time. In addition, if the intervention is implemented program-wide the CICO facilitator will be able to support multiple children. However, if the program is implemented in only one classroom the teacher or the classroom aide will serve as the intervention facilitator (conduct daily Check-In, Check-Out).

**INTERVENTION TEAM** Classroom teacher, aide and other specialists such as a speech language pathologist or special education teacher are likely members of a team that will identify candidates for the intervention and regularly review student data. A program director or administrator should also be included.

**DAILY PROGRESS REPORT (DPR)** In the same manner that schoolwide expectations are listed on a student DPR, program-wide or individual preschool classroom expectations should be listed on a preschool DPR. Early childhood educators may find it helpful to include pictures that illustrate the behavioral expectations. Rather than numerical system, a preschool DPR will likely include a visual representation of performance such as a smile, neutral and sad faces or a color-coding system. Instead of identifying a point goal, the number of faces to earn may be listed.

**FEEDBACK SESSIONS** Preschoolers should receive regular feedback from a teacher or aide during natural transitions. However, problem behavior should be redirected immediately rather than waiting to the end of the rating period. In addition, instruction for how to appropriately receive feedback should be given prior to implementation. Teaching and encouraging young children appropriate ways to accept positive and corrective feedback may help prevent tantrums. Young children will need the teacher to model the expected behavior and then provide opportunities for *immediate* practice and recognition.

**STUDENT IDENTIFICATION** Preschool age children can be identified at-risk for social, emotional, or academic challenges in the same way as school age students. Existing student data such as documented behavioral events, school absences, and/or time-out incidents are indicators of student need. Parent nominations may play a key role in identifying young children experiencing concerns. Finally, a number of different instruments specifically developed for young children are available. Scores from regularly conducted emotional and behavioral screenings can be used to determine which students will benefit from CICO support.

# **Adaptations for High School Implementation**

Pages 124-149 of the Crone et al., 2010 intervention manual provide detailed information and evaluation data from an implementation example that took place in a high school setting. In addition, descriptions of age appropriate adaptations for each intervention component are included. Of particular interest is a suggested scope and sequence of academic support lesson topics that can be incorporated with social competence instruction given through the CICO program.

When CICO is developed for older students many of the basic principles still apply.

► Systematic adult interaction ► Well defined behavioral goals > Increased feedback from multiple adults Regular school to home communication Established screening procedures to identify risk early ► Proactive, positive support ► Use of data to monitor progress Increased student connection to school

However, CICO implementation for secondary level students also is more complex for a number of

reasons, including that peer attention may be more reinforcing than adult attention; students are expected to self-manage both **social** and **academic behaviors**; and larger school size makes coordination among adults more complex.

To address the complexity of concerns, recommended adaptations at the high school level include the following (Crone, Hawken, and Horner, 2010):

(a) Provide instruction for and emphasize the importance of self-management.

5

(b) Combine social support with academic support to maintain engagement with school. (c) Identify a target population and link these students with adults they connect with or find reinforcing.

A summary of important points related to each of the recommended adaptations is provided below.

**EMPHASIS ON SELF-MANAGEMENT** Students should be actively involved in weekly or twice monthly review of CICO progress monitoring data, assignment completion and grades, behavioral data, and attendance (Crone, Hawken, and Horner, 2010). Initially, adults will model the review process. Later, students will take a more active role guided by adult prompting. Eventually, adult support will fade as the student develops skill for checking and monitoring data independently (i.e., self-management).

**COMBINE WITH ACADEMIC SUPPORT** At the secondary level a critical outcome of CICO participation is teaching students how to be both socially and academically successful in school so they remain engaged in activities. To reach this goal, CICO for older students should also provide instruction for basic study skills (Crone, Hawken, and Horner, 2010). In addition to feedback about social behavior, students should participate in lessons that teach them to use a planner, organize materials and supplies, establish and follow a daily schedule, apply study skill strategies, and know beneficial test taking skills.

Secondary level CICO programs also should provide on-going assistance with daily academic demands (Crone, Hawken, and Horner, 2010). This means participating students have **regularly scheduled** (i.e., everyday for a few times a week) assistance from an adult or competent peer for completion of homework and/or assignments.

### IDENTIFY TARGET POPULATION AND LINK WITH REINFORCING ADULTS

Transition into high school can be difficult particularly for students who struggled academically, socially or behaviorally in previous grades. Increasing school engagement is especially important for students who have been marginalized by academic failure or problem behaviors. Although CICO can effectively

address needs of students in all grades, it may be particularly effective for freshmen or sophomore level students as they make the transition into high school. Adults who provide the academic and/or social components of the intervention must be willing to know students well enough to incorporate their interests and strengths into the learning activities (Crone, Hawken, and Horner, 2010).

These are modifications that can be used at the secondary level for tracking academic goals, homework or organizational concerns. These are simple adaptions to the Check-In, Check-Out Daily Progress Report (DPR).

In CICO with the following modification, students goals are tied to meeting schoolwide expectations developed as part of the school's Tier I intervention (e.g., "Be Respectful). In Academic Behavior Check-In/Check-Out (ABC), these expectations remain the same; however, they are defined in terms of academic behaviors. Thus, "be respectful" could be defined as raise your hand if you need help and "be responsible" could be defined as completing all assignments. Work with teachers in your school to define schoolwide expectations around common academic behavior goals. A worksheet for developing expectations for ABC is in following examples. Students will earn points for meeting these expectations. In addition, students will earn a point for using the assignment tracker successfully. (Turtura, J. 2010)

ABC Template Daily for Point Point Card

Card

Name Date

Goals 1<sup>st</sup> Period 2<sup>nd</sup> Period 3<sup>rd</sup> Period 4<sup>th</sup> Period 5<sup>th</sup> Period 6<sup>th</sup> Period **Expectation** Academic 2 1 0 2 1 0 2 1 0 2 1 0 2 1 0 Behavior **Expectation** Academic 2 1 0 2 1 0 2 1 0 2 1 0 2 1 0 Behavior **Expectation** Academic Behavior

Turtura, J., and Anderson C. Academic Behavior Check-in/Check-out (ABC). University of Oregon. 2010.

56210210210210210210

**Assignments Recorded** 

101010101010

Points 2<sub>10</sub>

Met expectations (Great job!) Met some expectations (Good work!) Met few or no expectations (Room for improvement)

Check in Points Was prepared 1 0 Had homework 1 0 Check out Points Attended check-out 1 0 Teacher signature(s) on tracker 1 0 Today's Goal \_\_\_\_\_ Today's Total \_\_\_\_ Goal Met? Yes No

**Parent Signature** 

All work due is complete
All work due is not complete

HOMEWORK CHECKLIST

**CLASS ASSIGNMENT DUE ON..... TEACHER SIGNATURE Social Studies** 

Language Arts

Math

Writing

5

5

#### Science

Turtura, J., and Anderson C. Academic Behavior Check-in/Check-out (ABC). University of Oregon. 2010.

### ABC Daily Homework Tracker

This is an example of what the day may look like for student and teachers.

### Overview of ABC

Student

Adult Activity Rationale

Responsibility

Responsibility Incentive Morning

Opportunity to Check-in

ensure student is ready for the day

Turtura, J., and Anderson C. Academic Behavior Check-in/Check-out (ABC). University of Oregon. 2010.

57 1. Attend check-in 2. Bring completed

point card 3. Have assignments

completed 4. Have needed materials

1. Meet with student 2. Review assignment 3. Provide missing

materials 4. Allow time to

complete work if needed 5. Review expectations

for day

Points for being prepared and having work completed

Daily Feedback Sessions

Acknowledge student for meeting expectations

Increase organization

1. Complete

homework tracker 2. Meet with teacher

after class 3. Receive feedback appropriately

1. Meet with student

after class 2. Check homework

tracker 3. Provide feedback in positive manner

Points for meeting expectations and completing homework tracker

Afternoon Check-out

Ensure student is ready to complete assignments

1. Attend check-out 2. Review tracker with

coordinator

1. Meet with student 2. Review tracker 3. Provide positive

feedback

Points for attending check-out and having teacher signature in all spaces Home Component

Increase organization and capacity for work completion

1. Review home note

and tracker with parents 2. Complete

assignments 3. Obtain parent

signature

1. Parents review home note and provide positive feedback 2. Parents structure

homework time 3. Parents sign card

indicating work completion

Points the next day for work completion

Prepared for school the next day

# Training for Staff, Students, and Families

Figure 3.5 on page 25 of the intervention manual provides an example decision tree "*The Basic BEP*" that demonstrates from start to finish what the process will look like if school teams implement CICO with fidelity (Crone, Hawken, and Horner, 2010). In addition Chapter 12 (pp. 181 – 191) provides a list of frequently encountered problems that may occur during CICO implementation and also includes possible solutions (Crone, Hawken, and Horner, 2010). Many of the problems typically reported by schools can be prevented if the Tier 2 Team conducts careful and thoughtful planning when first establishing the intervention within their setting. In most cases of poor implementation it is not the student who demonstrates limited participation, rather it more commonly is one or more adults associated with the process who fail to understand the level of precision required to evoke lasting behavior change.

In cases of poor or inadequate implementation the Tier 2 Team should generally assume there is a misunderstanding, miscommunication, or failure to acquire or routinize requisite skills. In the same way re-teaching is used with students, re-teaching with modeling, feedback and reinforcement also should be provided for adults who are new to the program. Once a behavior change for participating students is perceived, the momentum to continue a practice usually follows. Assuring initial success requires deliberate and careful planning!

Pages 49-70 of the intervention manual provide information about delineating roles among school personnel, identifying specific responsibilities that will be accomplished by each person involved with the BEP, and offers suggestions about the importance of *teaching* members how to perform tasks associated with their role in the program. To ensure maximum effectiveness, explicit instruction should occur with each participant.

### 2

## Responsibilities Associated with the Check-In, Check-Out Intervention

ng team meetings, receive nominations, assist mies, conduct periodic check-ups with program

### 1. Tier 2 Team

kly meetings, contribute to decisions, conduct orientation ather supplemental information on students, assist with opment workshops

2. Intervention Coordinator

ork of the CICO facilitators, meet regularly with each or review progress of the students they serve, prioritize

# 3. Intervention Facilitators

and afternoon check-out, enter DPR data and student graphs, meet with coordinator to prioritize cussed during team meetings, attend team

### 4. Classroom

### ol, particularly if a change in home life occurs

#### **Teachers**

udent positively at the beginning of the school day or class ate feedback at the end of each rating period, provide an for the rating earned, prompt for appropriate behavior, or following expectations or making improvements, mark

### 5.

#### **Students**

and pick up DPR, hand DPR to teacher at the beginning of the speriod, accept teacher feedback, obtain a new DPR if one is completed DPR during afternoon check-out, take DPR home feedback then return it to school the next day

### 6.

### **Families**

onsent for participation, review the daily DPR, provide consider use of additional incentives at home, communicate

The following resources are provided in the published manual to offer ideas and topics that can be included in CICO training sessions (Crone, Hawken, and Horner, 2010).

Figure 5.1 (pp.

54-56)

Content that should be included in CICO Coordinator and Facilitator training sessions. ▶ Figure 5.2 (p. 57)

Teaching students how to accept feedback on their

*DPR* ► Figure 5.3 (p. 58)

Things to say during check-in, check-out, or feedback opportunities ► Figure 5.4 (p. 59)

Example meeting agenda for the Tier 2 Team

Figure 5.5 (p. 62)

Overview of the CICO program for administrators

Figure 5.6 (p. 62)

Things to say that may keep students motivated

Figure 5.7 (p. 63)

CICO Staff Training

Figure 5.8 (p. 65)

Frequently asked questions and answers about the CICO program ▶ Figure 5.9 (p. 66)

Additional training information for teachers

Figure 5.10 (p. 68)

Topics for student training

► Figure 5.11 (p. 70)

Content for parent training

Finally, teams can provide a checklist of implementation procedures for CICO facilitators, classroom teachers, and participating parents in the form of an implementation script. An implementation script includes a list of steps to complete and example statements that can be used during interactions with CICO students. In addition, implementation scripts also may provide space for participants to mark each feature completed. During initial implementation (e.g., first week or two) it may be effective to ask participants to submit completed scripts each day. This provides the CICO coordinator with an indirect method for monitoring implementation and it also allows participants a mechanism for receiving assistance if they have difficulty implementing a particular step. The following pages provide example implementation scripts.

#### 6 0

## Implementation Script – Facilitator

### **INSTRUCTIONS**

- Read the steps and consider your level of participation.
- Circle the "Y" which means, "Yes" if you feel you understand and consistently complete the step.
- Circle the "N" which means "No" if you do not consistently use the step or if you do not understand how to complete a step.
- Circle the "NA" which means "Not Applicable" if a step was not necessary.

### **Daily Check-in**

- Greet student. Y N
- Help student select/get Daily Progress Report (DPR). Y N

- Remind student of expectations and/or goal for the day (precorrect). Y N
- Help student put Daily Progress Report in designated location. Y N
- Use a positive tone throughout interaction. Y N

### **Daily Check-out**

- Prompt student to check-out (if necessary). Y N NA
- Help student identify whether daily goal was met. Y N
- Offer success reinforcer if goal was met OR deliver corrective feedback (what to do differently), encouragement (you can do better tomorrow) and offer participation reinforcer.
   61 Y N
- Use a positive tone throughout interaction. Y N

# **Data Collection and Progress Monitoring**

- Help student count the number of points earned Y N
- Calculate percentage of points earned (adult only). Y N
- Offer to let student enter data into spreadsheet. Y N
- ullet Show student his/her graph and discuss whether the data point is above or below the goal line.  $^{
  m Y}$  N
- $\bullet$  Provide comment to student about what to do to keep data points above the goal line.  ${\begin{tabular} Y\ N\end{tabular}}$
- Use a positive tone throughout the interaction. Y N

**Parent Communication** (May be applicable in preschool setting where parent picks student up at end of day)

- Greet the parent. Y N
- Give parent the program-wide expectations card. Y N
- Tell whether the child met or did not meet goal for the day. Y N child.
- If the child met the goal remind/prompt parent to provide a privilege OR if child did not meet goal remind/prompt parent to review expectations/goal with the

- Remind/prompt parent to sign and return the card the next morning. Y N
- Use a positive tone throughout the interaction. Y N

Total Number of Y Circled

=

Percent Implemented (total Y / total number of features x 100)

=

Implementation Script – Classroom Teacher

### **INSTRUCTIONS**

- Read the steps and consider your level of participation.
- Circle the "Y" which means, "Yes" if you feel you understand and consistently complete the step.
- Circle the "N" which means "No" if you do not consistently use the step or if you do not understand how to complete a step.

6

### **Regular Teacher Feedback**

- $\bullet$  Initiate feedback opportunity. Prompt student to bring Daily Progress Report to the teacher if necessary. It is the teacher's responsibility to ensure feedback occurs. Y N
- Provide a comment about whether expectations were or were not met for that activity/class period.
   Include examples of appropriate behavior. Include examples of inappropriate behavior (if any occurred)
   Y N
- Mark student Daily Progress Report (i.e.,points or sticker) and provide explanation for the rating given. Y N
- Provide encouragement for meeting expectations during next opportunity and/or reinforce for following

expectations or making improvement.  $\stackrel{\mbox{\scriptsize Y}}{\mbox{\scriptsize N}}$ 

• Use a positive tone throughout interaction. Y N

Total Number of Y Circled =

Percent Implemented (total Y / total number of features x 100) =

## Implementation Script - Parent

### INSTRUCTIONS

- Read the steps and consider your level of participation.
- Circle the "Y" which means, "Yes" if you feel you understand and consistently complete the step.
- Circle the "N" which means "No" if you do not consistently use the step or if you do not understand how to complete a step.
- Circle the "NA" which means "Not Applicable" if a step was not necessary

### **Regular Parent Feedback**

- Ask your child if the daily goal was met Y N
- If goal was met provide designated home acknowledgement Y N NA
- If goal was not met, give corrective feedback and encouragement Ask.
- "What do you need to do differently tomorrow?"
- "Is there anything I can do to help you with this?"
- "I know you can meet your goal tomorrow."

### 64 Y N NA

- Sign the Daily Progress Report (DPR) and remind student to return it to school Y N
- Keep interaction and instruction brief Y N
- Use a positive tone throughout the interaction Y N

Total Number of Y Circled =

Percent Implemented (total Y / total number of features x 100) =

## **Developing the CICO Intervention for Your Setting**

After establishing staff willingness to implement the CICO intervention, members of the Tier 2 Team will convene to begin planning. Although some small adjustments likely will be made after initial development, it is critical that general procedures and systems be in place prior to implementation with students.

Pages 42-46 of the Crone et al., 2010 intervention manual provide several considerations the Tier 2 Team must make decisions about prior to CICO implementation. Examples include personnel, location, reinforcers, identification of participants, data management, and training needs.

The following pages include an adapted version of the development guide provided on pages 44-46 in the intervention manual (Crone, Hawken, and Horner, 2010). The adapted edition includes a majority of statements from the original guide but also lists additional considerations that schools working with Missouri SW-PBS have reported during initial stages of implementation. Responding to items listed throughout the guide will help the Tier 2 Team stay focused on important development tasks. In addition, written responses to items in the development guide can be used as a summary description of how the

intervention is provided in your setting. Portions of this description could be included in a student handbook, training materials for staff, and/or written documents for families.

"Getting carried away with the desire to implement change now, when the necessary groundwork has not been laid will likely result in an undesirable outcome, that is, no one knows what to do, how to do it, why they are doing it, or what to expect from it. Once an intervention has been tried and failed, it can be very challenging to convince teachers and staff to give it a second chance"

Crone, Hawken, and Horner, 2010 p.39

### Check-In, Check-Out Intervention Development Checklist

The skills and products that are pivotal to CICO intervention development are identified below and organized by components. Use this document as a roadmap of what should be in place for maximizing effects of the intervention. Mark items in the "Completed" column as final decisions are made.

Complete

- 1 An intervention coordinator is identified
- 2. A facilitator(s) who is positive and well-liked by students and has a flexible schedule at the beginning and end of the day is identified and trained to provide daily check in and check out. 3. At least one substitute has been identified for each identified facilitator in case they are

absent. 4. A consistent location for daily check-in and for daily check-out is designated.

- 5. The maximum number of students that can be served at one time is determined.
- 6. Your school's name for the Check-In, Check-Out intervention is determined

Complete

1. The positively stated behavioral expectations that will be listed on the DPR have been

determined. 2. A method for identifying target behaviors necessary for meeting expectations included on the

DPR is in place (if applicable). 3. The DPR consists of a minimum of 4 rating periods with scoring intervals no longer than 75

minutes. \*Note – non-classroom settings typically are not included (e.g., transitions, cafeteria, playground etc.) 4. A range of scores to be listed on the DPR for rating behavioral performance has been

determined (e.g., 1, 2, 3). \*Note – time required to complete the DPR can be minimized by allowing ratings to be circled rather than asking teachers to write a narrative description of student performance. 5. Specific criteria to define how points are earned has been determined (e.g., never, sometimes, often). \*Note – it is helpful to have the rating "key" documented on the DPR as a reminder of how points are awarded. 6. The DPR includes space to record student success and/or homework assignments.

7. Adaptations have been made (if applicable) so that the DPR is age appropriate for all students

you serve (e.g., use of pictures; start and end time for class periods). 8. The DPR includes space for total points earned, percentage of points, and the student's daily

goal. 9. A process for daily DPR data to be shared with families has been determined (e.g., send DPR

home or make a separate parent reporting sheet). 10. A process for parents respond to indicate they have seen and discussed DPR data with their

child has been determined.

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Complete d

- 1. Reinforcers are available for student participation when checking in and checking out
- 2. Additional reinforcers are available for students who meet their daily or weekly goal.

Complete d

1. Criteria indicating when students are to begin the self-management phase have

been

established. 2. Self-management process is understood by student and participating teachers.

3. A flowchart that describes plans for gradually fading out use of the check-in, check-out

process and daily data intervention components is developed. 4. Criteria has been established for when a student will graduate from the program and a plan

for the graduation process is in place. 5. Periodic check-ups/supports are in place for students after they graduate from Check-In,

Check-Out. 6. A process for monitoring student data after the DPR is no longer being implemented has

been established.

Complete d

1. A plan for providing instruction to classroom and specialist teachers for implementing the

intervention is in place and includes:

- Parent role in the CICO program
- Eligibility for participation
- Baseline data collection procedures
- Providing positive and corrective feedback statements
- · Awarding points
- Completing the DPR
- Initiating interactions with students
- Response to major or minor referrals 2. A process to provide teachers with coaching and implementation feedback has been

established. 3. A process for re-teaching staff is in place for components that are not implemented correctly.

4. A plan and timeline for providing booster sessions for full staff about the purpose and key

features of implementing the program is in place.

7

Complete

d

1. A plan for providing instruction to students participating in the intervention is in place and includes

:

- Purposes of the intervention (e.g., positive, time-limited, goal of self-management)
- When and where to check-in
- Behavioral expectations
- Earning points and point goals
- Entering class and handing the DPR to teachers
- Getting feedback from teachers
- Role play for accepting positive and corrective feedback
- When and where to check-out
- Reinforcers

Complete

d

1. A plan for providing instruction about the program to parents of students who

are identified for participation is in place and includes:

- Purposes of the intervention
- Expectations for child's daily participation
- Reviewing and signing the DPR

- Consideration of reinforcers provided at home for meeting goals
- Self-management, fading and graduation 2. A plan to provide reteaching for parents if parent participation is low is in place and a criteria to define low participation has been established (e.g., 3 or fewer DPR returned in a week).

Complete

d

1. A plan for monitoring fidelity of intervention implementation is developed that includes

tools to be used and a monitoring schedule. 2. A plan for monitoring social validity of intervention is developed and includes tools to be

used and a monitoring schedule. 3. A plan for monitoring intervention outcomes is developed and includes:

- Number of students who participated
- Number of students that graduated
- Number of students that required more intensive support 4. An Intervention Essential Features document is completed that includes clear descriptions of intervention components.

# **Guiding Questions for Development and Implementation of Culturally Appropriate Interventions**

Below is a list of questions school teams can consider during development of the intervention that may be applicable depending on the diversity represented in their buildings.

- 1. How does the membership of our Tier 2 Team represent the diversity of our targeted population?
- 2. How can we ensure our process for identifying student participants is objective? 3. Have we asked family members from a variety of cultural, religious, linguistic, and socioeconomic

backgrounds how they view the intervention? 4. Have we asked students from a variety

6 8 of cultural, religious, linguistic, and socioeconomic

backgrounds how they view the intervention? 5. Do we have a data system that provides us with disaggregated data? Are we currently using this

feature? 6. What outcomes are evident when this intervention is provided across a variety of student populations?

Is student response questionable or poor for any particular subgroups? If so, how can this be addressed? 7. How can this intervention provide for flexibility based on student, family, and community differences?<sub>69</sub> A final note: After providing initial training for staff members, it also is wise to consider how occasional booster sessions might be provided when needed. For example, if overall implementation of the program is low or if one or more individual teachers are struggling with implementation of particular features it may be necessary to provide re-teaching. As another example, in many of the research studies for CICO, parent participation is consistently low (Hawken and Horner 2003; Filter et al., 2007). A plan for additional parent instruction and support after initial orientation to the program is provided may enhance family participation.

To the extent appropriate, consider use of effective instructional practices when training sessions are planned for staff, students, and families who will participate. Specifically, when children are learning a new skill or concept teachers provide explanation, information, and rationale. They also model and demonstrate the desired skill, provide guided practice opportunities with feedback, and set the stage for independent practice. These same strategies can be effective for teaching staff and families to implement the CICO intervention.

In particular the teacher feedback component can be initially challenging to implement correctly, yet it is possibly the component that has the biggest impact, thus there is little flexibility for error. Many schools have assisted teachers new to the CICO intervention by asking a trained facilitator to model feedback with the student during beginning days of the intervention. After modeling a few times, delivering verbal feedback to the student can shift to the classroom teacher with the facilitator observing. Additionally, it might be feasible for the facilitator to mark presence or absence of critical skills using the implementation checklist as a way to provide implementation data for the classroom teacher.

At minimum, all participants should have an opportunity to see accurate delivery of the intervention components prior to independent implementation. If participants inadvertently misunderstand one or more components or fail to deliver them as designed, it will impact potential success of the student. In addition, once an error is learned it is far more challenging to correct. A top priority of the Tier 2 Team is organizing and providing CICO training that leads to mastery of implementation.

\*Electronic materials provided during regional training sessions with your RPDC include video clips of correct implementation. Clips show a daily check-in, a daily check-out with data collection and monitoring of progress. In addition, there is a clip of teacher feedback for a student who met expectations and also of teacher feedback with a student who struggled during a particular class period.

# On-Going Monitoring of the Intervention

Once an intervention is developed and being implemented full scale, several aspects will need regular attention and consideration to ensure maximal effects and benefits from the selected treatment. The following sections describe each of the topics listed below:

Monitoring Fidelity of Intervention Implementation

► Monitoring Social Validity of Interventions ► Monitoring Intervention Outcomes ► Monitoring Intervention Features

Were all parts of the intervention provided accurately?

## KEY QUESTION

### MONITORING FIDELITY OF INTERVENTION IMPLEMENTATION Use of the DPR

provides a fairly simple method for monitoring student response to the CICO intervention. However, BEFORE a team examines student data for decision making a critical first step is measuring how well or to what extent the CICO intervention was accurately implemented.

**Page 88** of the intervention manual, *Responding to Problem Behavior in Schools*, provides a reminder that behavior changes associated with the CICO intervention occur only when the program and all its components are delivered as designed (Crone, Hawken, and Horner, 2010). In addition, school teams that assess implementation accuracy can have greater confidence in their review of student data.

Two simple methods schools can use to assess CICO implementation includes: a) DPR Review and b) Direct Observation. Each method has particular strengths and potential limitations. School teams will

need to consider and develop a process that provides evidence the intervention is being implemented as intended, but at the same time also is not too time consuming to complete. A brief explanation of each method is provided below. Following are example instruments that can be adapted to suit the needs of individual schools.

**DPR REVIEW.** In the event that student data indicates a questionable or poor response to the CICO intervention the first question school teams should consider is whether all elements of the program are occurring. One way to measure this is by reviewing student DPRs. The CICO coordinator along with the support team can examine three to five of the most recent progress reports to verify several elements of the program. Review of student DPRs will provide answers for the following questions:

- Did the student check-in?
- Were points awarded for each class period?
- Did the student check-out?
- Was student data totaled and recorded (e.g., data spreadsheet, student graph)?
- Did the parent/guardian sign and return the DPR?

If review of a student DPR provides evidence these elements occurred, the school team has some confidence the main CICO components were in place and the student participated appropriately. If a student DPR indicates an area of low implementation, a member of the Tier 2 Team should be designated to provide re-teaching as needed (e.g., student, teacher, and/or parent).

**DIRECT OBSERVATION.** A second method for verifying accuracy of CICO implementation is conducting observations of particular components. In this case, use of an observation checklist may be especially helpful both for documenting specific features that occurred and for providing feedback to implementers. Consider, for example, conducting an observation of the check-in component. A number of features should be easily apparent when this component is implemented as intended (e.g. greets student, is positive and friendly, asks if parent signed and returned DPR, provides new DPR, reminds student of expectations, makes sure student has necessary materials, discusses student goal etc.). Similarly, observations of regular teacher feedback, afternoon check-out, and data collection also can be observed and documented.

In particular, it is highly recommended that observations of the teacher feedback component be scheduled, especially when a new student first enters the program. There are several errors that commonly occur when teachers are first asked to implement the feedback component. Addressing these issues early ensures students received a high quality intervention.

Typical errors have included the following:

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- Providing feedback inconsistently instead of at each scheduled interval.
- Waiting until the end of the school day to complete the entire DPR at once.
- Failure to provide any positive feedback.
- Taking student points away prior to the feedback session.
- Making negative comments without reminding the student what TO do.

Use of direct observation, feedback and re-teaching as needed is a supportive response for classroom teachers who perhaps are being asked to use skills they have not previously developed. If an observation process is established and communicated, up front, as part of the CICO program teachers likely will be more comfortable when the observations occur. Rather than perceiving the observation as an evaluation of their performance, staff may view the procedures as instructional coaching. Intervention personnel, particularly those who are new to the program, that receive positive specific feedback and encouragement for correct implementation are more likely to have students that respond positively. In turn, student positive response often increases adult motivation for maintaining a practice.

An example format for documenting results of a DPR Review and an example fidelity checklist that can be used during observations are provided in subsequent pages. These materials may be adapted to suit the needs of your context and program.

Student: Bob

Facilitator: Betty Intervention: CICO

Directions: Examine three to five of the most recent student DPRs. Mark "Y" (yes) if the intervention component is evident on the DPR. Mark "N" (no) if the component is not evident on the DPR. Calculate the column and row totals to measure daily and component implementation.

### **Intervention Components**

### Monitoring Fidelity of Implementation Daily Progress Report (DPR) Review

DPR 1

DPR 2

**Component Date:** 

Date:

**Integrity** 

Daily Check-In Y N Y N Y N Y N Y N

Regular Teacher Feedback Y N Y N Y N Y N Y N Y N

Data Collection and Entry Y N Y N Y N Y N Y N Y N

Daily Check-Out Y N Y N Y N Y N Y N Y N Parent Signature Y N Y N Y N Y N Y N Y N

**Daily Integrity** 73 DPR 3 Date: **DPR 4 Date: DPR 5 Date:** 

Student: Bob

Facilitator: Betty Intervention: CICO

Directions: Examine three to five of the most recent student DPRs. Mark "Y" (yes) if the intervention component is evident on the DPR. Mark "N" (no) if the component is not evident on the DPR. Calculate the column and row totals to measure daily and component implementation.

### **Intervention Components**

## Monitoring Fidelity of Implementation Completed Daily Progress Report (DPR) Review

DPR 1

DPR 2

**Component Date:** 

Date:

**Integrity** 

Daily Check-In Y N Y N Y N Y N Y N 80%

Regular Teacher Feedback Y N Y

Data Collection and Entry Y N Y

Daily Check-Out Y N Y N Y N Y N Y N 60%

Parent Signature Y N Y N Y N Y N Y N Y N 60%

Daily Integrity 100% 100% 80% 20% 0%

74 DPR 3 Date:

**DPR 4 Date:** 

**DPR 5 Date:** 

## Monitoring Fidelity of Implementation Check-In, Check-Out Observation Checklist

### I. Morning Check-in

- Student checked in.
- Facilitator provided positive greeting.
- Facilitator provided DPR.
- Facilitator provided reminder for expectations, skills, and daily goal.
- Facilitator checked to see that student had materials needed for class. II. Regular Teacher Feedback
  - Teacher prompted student to come to or mark DPR.
  - Teacher provided positive specific feedback.
  - Teacher provided corrective feedback what to do instead (if applicable)
    - Teacher awarded

points. III. Daily Check-out

- Student checked out (facilitator or teacher provided reminder if needed).
- DPR points were totaled and documented.
- Facilitator provided verbal performance feedback.
- Facilitator provided recognition for success and/or encouragement for improvement.
- Facilitator provided home report and reminder for student to show it to family and return it to school. IV. Data Collection and Monitoring
  - Facilitator calculated percentage of points earned.
- Facilitator entered DPR percentage into data collection format. V. Parent Participation
  - Parent signed DPR
  - Student returned DPR to school.

### **Observation**

**Comments/Notes:** 

**MONITORING SOCIAL VALIDITY OF INTERVENTIONS** Social validity, which is sometimes also referred to as treatment acceptability, focuses on whether the goals, the intervention elements, and the anticipated outcomes are acceptable, socially relevant, and useful to the individual and to those who care about the individual.

Social validity data typically provides a picture of the extent to which particular stakeholder groups (i.e., students, families, and teachers) value an identified practice or program. Social validity data is commonly gathered through use of a survey or asking personnel to respond to items on a brief questionnaire. More information can be found on Social Validity of Interventions in Chapter 4 of the MO SW-PBS Tier 2 Workbook.

The following is a specific social validity measure for CICO.

	7 6
Teacher Check-In, Check-Out Social Validity Questionnaire	O O
has been in Check-In, Check-Out since	

For each statement, circle one number that best describes how you feel about Check-In, Check-Outt.

1. Problem behaviors have decreased since enrollment in Check-In, Check-Out.

Strongly Disagree Strongly Agree 1 2 3 4 5 6

2. Appropriate classroom behaviors have increased since enrollment in Check-In, Check-Out.

Strongly Disagree Strongly Agree 1 2 3 4 5 6

3 It was relatively easy (e.g. amount of time/effort) to implement Check-In, Check-Out.

Strongly Disagree Strongly Agree 1 2 3 4 5 6

4. How effective was Check-In, Check-Out in decreasing this student's number of absences and tardies?

Strongly Disagree Strongly Agree 1 2 3 4 5 6

5. The Check-In, Check-Out process for this student was worth the time and effort.

Strongly Disagree Strongly Agree 1 2 3 4 5 6

6. I would recommend that other schools use the Check-In, Check-Out process with similar students.

Strongly Disagree Strongly Agree 1 2 3 4 5 6

7. Please list any other comments or concerns.

Adapted from Deanne A. Crone, Leanne S. Hawken, and Robert H. Horner (2010). Copyright by The Guilford Press.

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**MONITORING CHECK IN, CHECK OUT OUTCOMES** Consider the following example from a Missouri middle school, which implemented the Check-In, Check-Out intervention for the first time during the second semester of the school year. In this example a paraprofessional served as the CICO Facilitator for 15 students in grades 6 and 7. The Facilitator was supervised and supported by a special education teacher and the assistant principal. The school's Tier 2 Team consisted of two school counselors, two administrators, one social worker, and a special education teacher. The team met on a weekly basis for approximately 45 minutes to review student DPR data.

The following graphs were created at the end of the school year and provide data that can be used to evaluate outcomes from implementation of the CICO program in this setting.

Attendance Data for CICO Participants

The next example shows	s data for studen	t grade point	average fo	or the periods	before and	during/after
CICO intervention.						

## Achievement Data for CICO Participants

Figure 5.10

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The third example shows rate of major ODR per school day attended before and after CICO intervention.

ODR Data for CICO Participants

Finally, in this example the school had a method for tracking minor disciplinary events that were associated with removal from class (to a neighboring teacher's classroom), but did not require response from the school administrator as a major behavioral infraction. The tracking system provided data for the number of incidents (frequency) that occurred per student and for the amount of instructional time lost (i.e., Time out of Class).

At the end of the school year the Tier 2 Team calculated change in loss of instructional time for students who participated in the CICO program. Overall, few students had documented minor behavioral infractions during any period of the school year. However, for the nine students who lost instructional time because of minor behavior problems, eight students showed decreases in time out of class and

seven were reductions to zero. Loss of Instructional Time for CICO Participants

Figure 5.12

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# Intervention Essential Features

After your team has developed and piloted the Check-In, Check-Out Intervention, the following document, Intervention Essential Features, provides a template for describing important attributes of the supports you provide for students in your setting. Complete the template according to details relevant to your site. Then, use this as a tool for communicating with team members, staff and other important stakeholders. See the following for an example of Check-In, Check-Out Intervention Essential Features.

- Academic or social behavioral interventions are strategies or techniques applied to instruction in order to teach a new skill, build fluency in a skill, or encourage application of an existing skill to a new situation.
- Interventions require a targeted assessment, planning and data collection. Interventions should be researched-based and monitored regularly (progress monitoring) to determine student growth and to inform instruction.

inform instruction.
School Name: Best Elementary
Intervention
Check-In, Check-Out □ Social Skills Intervention Group □ Check & Connect □ Self-Monitoring Name of Intervention PAWS - (Positive Action with Support) Check-In, Check-Out (CICO)  1. Description of intervention that includes function addressed:
X Dobtain Davoid/Escape
XXXXX
81 The student checks in with his/her facilitator each morning. During this time, they discuss how the night was before, how the student is feeling today, and the goal for the day. Throughout the school day, teachers meet with the student and give positive or corrective feedback and complete the DPR. At the end of the day the student returns to the same facilitator and they discuss the points earned, how the day went, and any issues. The student is rewarded if the daily goal is achieved. The student charts the daily points on a graph or enters it in the Advanced Tier Spreadsheet. A copy of the DPR is taken home for parent signature and returned the following day. This intervention is designed for students with persistent behavior concerns (attention seeking) that are not dangerous. 2. Intervention coordinator and/or facilitator(s) identified  The school counselor serves as the program coordinator and is responsible for prioritizing which students will be discussed during team meetings and ensuring resources are available for facilitators. One special education teacher, the counselor and one cafeteria worker work as facilitators and are in direct contact with students enrolled in the intervention. 3. List at least two sources of data used to identify students for intervention:   □ Existing school data  □ Teacher/parent nomination □ Emotional-behavioral screening  process □ Other Describe criteria (i.e. data decisions rules) for entry to intervention
Multiple strategies are used to identify students for Tier 2 support. Refer to the Student Identification Plan in our
Tier 2 staff handbook for details.
4. Description of system to determine function of student behavior that includes both: ☐ Records Review ☐
Context Analysis
Data is collected and compiled through the Tier 2 Adapted FACTS Part A to determine the function of the
behavior. The Check-In, Check-Out intervention is designed to provide structure for students to obtain positive

attention. These students engage in inappropriate behaviors because they are trying to obtain attention.